



## **Consumer Summary Statement Willamette Manor Assisted Living**

### **1. Summary of the care and services Willamette Manor provides:**

Willamette Manor provides all state-required services, including one-person general assistance with activities of daily living, and food service which includes simple textural modifications such as pureed, with liberalized modifications such as no concentrated sweets, no added salts, low fat, and vegetarian. We provide medication assistance and may administer oral medications, eye drops, inhalers, and topical creams/ointments, along with other medications, including services that require delegation of oversight for medications administered in subcutaneous injections such as insulin. Additionally, non-sterile wound care for stage one and two skin alterations may be performed. Residents requiring the usage of an indwelling catheter or colostomy for well-maintained stoma sites may receive routine care based on an RN assessment of the device and the Resident remaining stable and predictable. Housekeeping services, and social and recreational activities. We also coordinate medical transportation and arrange for medically related services with providers, barber/beauty services, social or recreational opportunities, hospice, and home health.

### **2. Summary explanation of the types of care and services Willamette Manor does not provide:**

Willamette Manor does not provide medically complex diets including but not limited to portion control, consumption tracking, calorie count, therapeutic nutrient or mineral-based diets, fluid restrictions, or other diets requiring medical, dietary, or licensed nursing interventions beyond required modified textured diets. We are unable to provide service to residents who would require in-house Peritoneal Dialysis or Enteral feeding. Intermittent catheterizations that are not able to be handled by the Resident, sterile catheter flushes, or other sterile procedures will not be allowed. We are also unable to provide skilled wound care including care for wounds that require sterile wound dressings or wound vacs. Residents with care needs that require direct one-on-one oversight or assistance related to behaviors, extensive care needs, or have behaviors that cause ongoing interference with other Resident's care or are causing a threat to self or others such as wandering with exit-seeking behaviors, attempts or threats to harm self or other, inability to evacuate or utilize the call light, aggressive physical, verbal or sexual behaviors, or any behaviors that interfere with the care or Rights of other Residents. Our community is also unable to provide ADL assistance including transfers requiring >2 person-assist. Medication regimens that consist of medications that are deemed outside the scope of delegation by the Oregon Board of Nursing or by the Registered Nurse would not be provided by the on-site medication technicians, these will include but are not limited to intramuscular injections, continuous or intermittent intravenous therapy, insulin to a resident that is not stable or predictable.

### **3. If your needs exceed the care and services Willamette Manor provides, we may ask you to move out:**

When your needs exceed the care and services Willamette Manor provides, we will meet with you or a family member to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you in the community due to an increase in needs, we may ask you to move to a more

appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move-out notice.

**4. If you leave our community to receive acute medical, psychiatric, nursing, or other care, we will conduct an evaluation before you can return to our community:**

Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move-out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

**5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move-out notice:**

The requirements for requesting a hearing can be found on the Administrative Hearing Request Form MSC 0443. You may also contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is (800) 522-2602 or (503) 378-6533.

**6. This is how we arrange for or coordinate hospice care:**

Willamette Manor will work with hospice on a case-by-case basis depending on your ability to meet individual care needs, we will work with your provider and hospice services for coordination of care.

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**Resident's Name(s) (Printed)**

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**Signature of Resident/Authorized Representative**

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**Date**